

LA10T – Platform Terms & Conditions

1. Acceptance of Terms

These Terms & Conditions govern access to and use of the LA10T platform (“LA10T”, pronounced “Latent”), including its website, mobile applications, dashboards, AssetStore, Marketplace, Community Drive modules, Social Community features, and related services (collectively, the “Platform”).

By downloading, accessing, registering for, or using the Platform, you acknowledge that you have read, understood, and agree to be bound by these Terms & Conditions, together with the Privacy Policy and Disclaimer (collectively, the “Agreement”).

If you do not agree to this Agreement, you must immediately discontinue use of the Platform.

Where the Platform is accessed or downloaded through the Apple App Store or Google Play Store, you acknowledge that your use of the Platform is also subject to the applicable terms and policies of Apple Inc. or Google LLC, as the case may be. In the event of any inconsistency between such app store terms and this Agreement, this Agreement shall govern to the maximum extent permitted by applicable law.

2. Description of the Platform

LA10T is a behavioural intelligence and participation measurement platform designed to capture, structure, record and analyse real-world interactions, engagement events, consumption behaviours and programme participation activities.

The Platform operates as a digital infrastructure layer that enables recognition of participation and where applicable, verification of avoided environmental impact based on predefined methodological models.

The Platform includes modules and features such as:

- Scan-based participation capture and impact recognition
- Dashboards, analytics and behavioural insights
- AssetStore (circular reuse, exchange and lifecycle extension activities)
- Marketplace (curated sustainability-aligned product participation)
- Community Drive programmes and structured campaigns
- Social Community features enabling user interaction and content sharing

LA10T provides informational and participation-based infrastructure and does not operate as a certification body, audit firm, regulatory authority, financial institution, carbon credit registry or compliance determination system.

3. Eligibility (Including Minors)

You must have the legal capacity to enter into a binding agreement under the laws of your jurisdiction in order to use the Platform.

Individuals under the age of eighteen (18) or the age of majority in their jurisdiction (whichever is higher), may access and use the Platform strictly for educational and awareness purposes and only with the prior consent and supervision of a parent or legal guardian where required by applicable law. Certain features, including but not limited to rewards, tokens, programme participation mechanisms or paid services, may be restricted or disabled for such users.

Where a minor uses the Platform, the parent or legal guardian represents and warrants that they have reviewed and accepted this Agreement on behalf of the minor and agree to be responsible for the minor’s use of the Platform, including compliance with these Terms.

4. User Accounts and Security

Where registration is required, you agree to provide accurate, current and complete information and to keep such information updated.

You are solely responsible for maintaining the confidentiality of your account credentials, including usernames, passwords and any authentication mechanisms and for all activities conducted under your account, whether authorised by you or not.

You must immediately notify LA10T of any unauthorised access, suspected security breach or misuse of your account.

LA10T reserves the right, at its sole discretion, to suspend, restrict or terminate any account that is compromised, misused, inactive for an extended period or in breach of this Agreement or where such action is reasonably necessary for security, legal or operational reasons.

5. Permitted and Prohibited Use

Permitted Use

Subject to compliance with this Agreement, you may use the Platform solely for lawful purposes, including but not limited to:

- Participation tracking and behavioural measurement
- Programme monitoring and evaluation
- Engagement analysis and performance review
- Internal reporting, governance and decision-support activities

- Educational and awareness initiatives

All use must comply with applicable laws and regulations in your jurisdiction.

Prohibited Use

You must not, directly or indirectly:

- Represent, imply or describe Platform outputs as certified, independently verified, regulator-approved or legally binding
- Use the Platform to make false, misleading, deceptive or unsubstantiated claims
- Modify, reverse engineer, decompile, disassemble, copy, scrape or exploit any part of the Platform or its underlying software, methodologies or data structures
- Interfere with, disrupt, overload or compromise the security or integrity of the Platform
- Use the Platform in connection with unlawful, fraudulent, abusive, harmful or discriminatory activities
- Use the Platform to infringe upon the rights of any third party

LA10T reserves the right to investigate suspected violations and to suspend or terminate access where misuse is identified.

6. Data, Content and Outputs

6.1 User Data

You retain ownership of data, content and information that you submit, upload or input into the Platform (“User Data”), subject to the rights granted under this Agreement.

By using the Platform, you grant LA10T a non-exclusive, worldwide, royalty-free licence to use, process, store, transmit, analyse and display User Data solely for the purposes of operating, maintaining, improving and providing the Platform and related services.

You represent and warrant that you have the necessary rights, permissions and authority to submit User Data to the Platform.

6.2 Platform Outputs

All indicators, behavioural records, dashboards, reports, analytics and other outputs generated by the Platform (“Platform Outputs”) are informational, indicative and behavioural in nature, as further described in the Disclaimer.

Platform Outputs reflect structured representations of engagement events, participation data and analytical models. They do not constitute certified measurements, verified assessments, regulatory determinations or professional advice.

Subject to compliance with this Agreement, users may use Platform Outputs for internal decision-making, reporting, programme evaluation and communication purposes, provided such use does not misrepresent the nature of the outputs.

6.3 Aggregated and Anonymised Data

LA10T may generate and use aggregated, de-identified and anonymised data derived from User Data and Platform activity for purposes including system improvement, analytics enhancement, benchmarking, research, product development and service optimisation.

Such aggregated data will not identify individual users or organisations.

7. Intellectual Property

All intellectual property rights in and to the Platform, including but not limited to its software, source code, object code, algorithms, artificial intelligence models, data structures, methodologies, system architecture, designs, graphics, user interfaces, trademarks, trade names, logos, documentation and all related materials (collectively, the “Platform IP”), are owned by or licensed to LA10T or the platform holding entity and are protected by applicable intellectual property laws.

Except for the limited right to access and use the Platform in accordance with this Agreement, no licence, transfer, assignment or ownership rights in the Platform IP are granted to you, whether expressly, by implication or otherwise.

You shall not copy, modify, distribute, create derivative works from, commercially exploit or otherwise use the Platform IP except as expressly permitted under this Agreement.

All rights not expressly granted are reserved by LA10T.

8. Fees and Subscriptions

Certain features, services, programmes or functionalities of the Platform may be offered on a paid subscription basis or under separate commercial, enterprise or government agreements.

Where applicable:

- Fees, pricing plans, billing cycles and payment terms will be specified at the point of purchase or in a separate written agreement.
- Subscriptions may automatically renew at the end of each billing cycle unless cancelled prior to renewal, where permitted by applicable law.

- LA10T reserves the right to modify pricing or subscription terms upon reasonable notice.

Payments processed through the Apple App Store or Google Play Store are subject to the respective store's payment terms, billing systems and refund policies. LA10T does not control, and is not responsible for, app-store billing processes, subscription management or refunds processed through such platforms.

Failure to pay applicable fees may result in suspension, restriction or termination of access to paid features.

9. Tokens, Rewards and Digital Mechanisms

Any points, credits, tokens, rewards or similar digital representations made available through the Platform ("Digital Mechanisms") are provided solely as utility-based participation features intended to support engagement, recognition and non-financial redemption within the Platform ecosystem.

Digital Mechanisms:

- Do not constitute financial products, securities, capital market instruments, investment contracts, stored value facilities, payment instruments or deposit products.
- Do not represent ownership rights, equity interests, profit-sharing rights or claims against LA10T.
- Do not guarantee monetary value, liquidity, transferability or exchangeability outside the Platform unless expressly stated.
- May be modified, suspended, restricted or discontinued at LA10T's discretion.

Users acknowledge that Digital Mechanisms are not designed for speculative, trading or investment purposes.

10. Blockchain Infrastructure

The Platform may utilise blockchain or distributed ledger technology solely as a technical infrastructure layer to enhance data integrity, traceability, timestamping or record validation functions.

Such use of blockchain technology does not constitute the operation of a financial system, exchange, payment network, custody service or decentralised governance mechanism.

LA10T does not provide digital asset custody, wallet services, private key management, transaction validation or blockchain node operation on behalf of users. Users remain solely responsible for any external blockchain interactions, where applicable.

LA10T makes no representation or warranty regarding the availability, immutability, performance, security or continuity of any underlying blockchain network or third-party infrastructure.

11. Third-Party Services

The Platform may integrate with, rely upon or provide access to third-party services, content, data sources, software, infrastructure or application programming interfaces ("Third-Party Services").

LA10T does not control, endorse or assume responsibility for the availability, accuracy, reliability, legality, security or performance of any Third-Party Services.

Access to and use of Third-Party Services may be subject to the respective terms, conditions and privacy policies of such third parties. LA10T shall not be liable for any loss, damage, interruption, delay or data inaccuracy arising from or related to the use of Third-Party Services.

LA10T may modify, suspend or discontinue integrations with Third-Party Services at its discretion, including where required for legal, security or operational reasons.

12. AssetStore (Circular Reuse & Exchange)

The AssetStore module enables users to list, offer, transfer, exchange, donate, sell or adopt pre-owned items within the LA10T ecosystem in support of circular consumption and lifecycle extension activities.

12.1 Participation and Verification

Listing an item in the AssetStore constitutes a participation-based action reflecting intent to enable reuse. Listing alone does not constitute verified environmental impact.

A reuse event is recognised as verified only upon confirmation of completed transfer, exchange, donation or adoption in accordance with the Platform's Monitoring, Reporting and Verification (MRV) logic.

12.2 Impact Attribution

Upon verified completion of a reuse event:

- The giver may receive recognition for disposal avoidance impact.
- The receiver may receive recognition for avoided new manufacturing impact.

Impact attribution is role-specific and structured to prevent double counting within the Platform's system boundaries.

12.3 Verification Controls

LA10T may apply validation mechanisms, confirmation processes or integrity checks before recognising a reuse event as verified. LA10T reserves the right to withhold, revoke or adjust recognition where manipulation, fraud, misrepresentation or error is detected.

12.4 Platform Position

LA10T provides the AssetStore as a digital infrastructure layer facilitating user-to-user circular participation. LA10T does not take ownership of listed items, does not inspect item condition and is not responsible for quality, safety, legality, delivery, payment disputes or interactions between users.

Users remain solely responsible for accurate item descriptions and lawful conduct.

13. Marketplace (Curated Sustainable Products)

The Marketplace module enables approved Affiliated Partners to present and offer products or services that are positioned as sustainability-aligned within the LA10T ecosystem.

13.1 Curated Participation Model

Marketplace listings are subject to platform eligibility criteria and participation guidelines. Inclusion in the Marketplace does not constitute certification, endorsement or regulatory approval by LA10T.

13.2 Impact Recognition Methodology

Where applicable, impact recognition associated with Marketplace transactions is determined using a predefined category baseline comparison model.

Under this model:

- A product's disclosed impact profile is compared against a conventional category benchmark.
- The differential between the baseline and the disclosed impact may be recognised within the Platform's impact ledger.
- EcoCoin issuance, where applicable, is subject to verification under the Platform's MRV logic.

Participation or purchase alone does not guarantee impact recognition.

13.3 Platform Role

Unless expressly stated in a separate written agreement:

- LA10T is not the seller, manufacturer, distributor or merchant of record for Marketplace transactions.
- LA10T does not take title to goods or services offered by Affiliated Partners.
- LA10T does not warrant product performance, quality, safety or legal compliance.

Affiliated Partners are solely responsible for ensuring that product descriptions, sustainability representations, pricing, fulfilment and regulatory compliance are accurate and lawful.

13.4 Integrity and Enforcement

LA10T reserves the right to review, suspend, restrict or remove Marketplace listings where representations are inaccurate, misleading, inconsistent with platform guidelines or in breach of applicable law.

14. Payment Processing and Conditional Release

Where transactions involve monetary payment, such payments may be processed through authorised third-party payment service providers.

Where applicable, funds may be temporarily held by the payment provider pending confirmation that the item or service has been received and acknowledged by the receiving party.

Release of funds may be subject to:

- Confirmation of delivery or transfer
- Absence of dispute within a specified period
- Compliance with applicable platform rules

LA10T does not act as a bank, payment institution, escrow agent or custodian of funds unless expressly stated in a separate written agreement.

LA10T shall not be liable for delays, failures or disputes arising from third-party payment providers.

15. EcoCoin Issuance

EcoCoin is a utility-based digital recognition mechanism issued within the LA10T ecosystem to reflect verified avoided environmental impact arising from eligible participation activities.

EcoCoin shall be issued only upon completion of participation events that satisfy the Platform's Monitoring, Reporting, and Verification (MRV) criteria.

Participation alone, including listing, scanning, expressing intent, or initiating a transaction, does not guarantee EcoCoin issuance.

15.1 Verification Requirement

EcoCoin issuance is contingent upon:

- Completion and confirmation of the relevant activity
- Satisfaction of predefined verification criteria
- Validation under applicable category baseline comparison models
- Compliance with system boundary definitions and platform rules

LA10T reserves the right to withhold, defer, adjust or revoke EcoCoin issuance where:

- Verification criteria are not met
- Fraud, manipulation or misrepresentation is detected
- Duplicate or ineligible activity is identified
- Data inconsistencies or technical errors occur

15.2 Non-Financial Nature

EcoCoin represents participation-based recognition within the Platform and does not constitute a carbon credit, offset instrument, regulatory compliance unit, financial product or tradable security.

16. Monitoring, Reporting, and Verification (MRV)

LA10T applies structured Monitoring, Reporting and Verification ("MRV") processes to determine whether participation activities qualify as verified avoided environmental impact eligible for recognition within the Platform.

16.1 Verification Framework

MRV processes may include, without limitation:

- Transaction confirmation or completion validation
- Role validation (including giver / receiver distinction in reuse events)
- Category classification and product-type mapping
- Baseline comparison modelling against predefined conventional benchmarks
- Enforcement of system boundaries and lifecycle stage limitations
- Data integrity checks and anomaly detection controls

Verification is conducted using predefined methodological assumptions and reference datasets as described in the Platform documentation

16.2 Double Counting Prevention

The Platform is designed to prevent duplicate attribution of avoided impact within its defined system boundaries. Impact recognition may be adjusted or invalidated where duplicate, overlapping or conflicting claims are identified.

16.3 Methodological Evolution

LA10T reserves the right to refine, update or modify its MRV methodologies, category baselines, datasets, verification criteria and system boundaries from time to time to reflect:

- Improved data accuracy
- Technical enhancements
- Regulatory developments
- Platform integrity requirements

Such refinements may result in recalculation, adjustment, suspension or reclassification of previously recognised impact.

16.4 Integrity and Enforcement

LA10T may withhold, suspend, revoke or adjust EcoCoin issuance or impact recognition where:

- Fraud, manipulation or misrepresentation is detected
- Artificial inflation of activity is suspected
- Technical error or data inconsistency occurs

- Platform rules are breached

LA10T's verification logic and analytical models are proprietary and not subject to disclosure except as required by law.

17. External Reporting and Representation

Users, Affiliated Partners, ambassadors and programme participants may reference their participation activities within the Platform for informational purposes.

However, no party may represent, imply or communicate that:

- Platform outputs constitute certified carbon credits, regulatory offsets or compliance instruments
- EcoCoin represents a tradable carbon credit, financial asset or investment product
- LA10T provides independent ESG verification, audit assurance or regulatory approval
- Platform recognition constitutes formal environmental certification

Any external public representation of Platform-derived data, EcoCoin balances, participation metrics or impact recognition must:

- Accurately describe the participation-based and platform-specific nature of such recognition
- Avoid misleading, exaggerated or deceptive sustainability claims
- Comply with applicable consumer protection and advertising laws

LA10T reserves the right to require correction, removal or clarification of public representations that are inaccurate, misleading or inconsistent with Platform methodology.

18. Social Community and User Content

The Platform may include Social Community features that allow users to post, upload, share, comment on or otherwise submit content, including text, images, feedback or other materials ("User Content").

18.1 User Responsibility

Users are solely responsible for the accuracy, legality and appropriateness of any User Content they submit. By submitting User Content, you represent and warrant that:

- You have the necessary rights and permissions to share such content
- The content does not infringe intellectual property rights or other rights of any third party
- The content is not false, misleading, defamatory, unlawful, abusive, discriminatory or deceptive
- The content does not contain inaccurate or exaggerated sustainability claims

18.2 Licence to LA10T

By submitting User Content, you grant LA10T a non-exclusive, worldwide, royalty-free licence to host, store, reproduce, display, distribute and process such content solely for the purposes of operating, promoting and improving the Platform.

18.3 Moderation and Enforcement

LA10T does not endorse User Content and is not responsible for its accuracy or reliability.

LA10T reserves the right, at its sole discretion and without prior notice, to:

- Review, moderate, restrict or remove User Content
- Suspend or terminate accounts
- Correct or require correction of misleading representations

where such content violates this Agreement or applicable law.

18.4 No Editorial Obligation

LA10T has no obligation to monitor all User Content but may act where reasonably necessary to protect platform integrity, users, partners or legal compliance.

19. Disclaimer

Your use of the Platform is subject to the LA10T Disclaimer, which forms an integral and binding part of this Agreement. By using the Platform, you acknowledge and agree to the terms of the Disclaimer.

The Platform provides informational, analytical and behavioural insights derived from engagement data and indicative methodologies. The Platform does not provide professional advice, legal advice, financial advice, investment advice, environmental assurance, regulatory determinations, compliance certifications or audit opinions.

All outputs, indicators, dashboards and reports are provided on an indicative and informational basis and must not be relied upon as a substitute for independent professional, regulatory or assurance processes.

20. Limitation of Liability

To the maximum extent permitted by applicable law, LA10T, its directors, officers, employees, affiliates, contractors, licensors and partners shall not be liable for any indirect, incidental, consequential, special, exemplary, punitive or economic losses, including but not limited to loss of profits, loss of revenue, loss of business opportunity, loss of data, reputational damage or business interruption, arising out of or in connection with:

- Access to or use of the Platform
- Inability to access or use the Platform
- Reliance on any outputs, indicators, reports or data generated by the Platform
- Third-party services or infrastructure

To the extent that liability cannot be excluded under applicable law, LA10T's total aggregate liability arising out of or in connection with the Platform shall not exceed the total amount paid by the user to LA10T for use of the Platform during the twelve (12) months immediately preceding the event giving rise to the claim.

Nothing in this Agreement shall exclude or limit liability where such exclusion or limitation is not permitted by law.

21. Suspension and Termination

LA10T may, at its sole discretion and without prior notice where reasonably necessary, suspend, restrict or terminate access to the Platform:

- For breach or suspected breach of this Agreement
- To comply with applicable laws, regulations, court orders or governmental directives
- Where required for security, fraud prevention, operational integrity or risk management purposes
- In the event of non-payment of applicable fees
- Where continued access may expose LA10T or other users to legal, reputational or operational risk

LA10T shall not be liable for any loss or damage arising from such suspension or termination.

Upon termination:

- Your right to access and use the Platform shall immediately cease
- Any outstanding payment obligations shall remain due
- LA10T may retain or delete data in accordance with its data retention policies and applicable law

The provisions relating to intellectual property, disclaimers, limitation of liability, data usage rights and any other provisions which by their nature are intended to survive termination shall continue in full force and effect.

22. Privacy and Data Protection

LA10T processes personal data in accordance with its Privacy Policy and applicable data protection laws, including the Malaysian Personal Data Protection Act 2010 (PDPA) and, where applicable, other international data protection requirements.

By using the Platform, you acknowledge that personal data may be collected, processed, stored, and transmitted for purposes including:

- Account registration and administration
- Platform functionality and feature delivery
- Participation tracking and impact recognition
- Monitoring, Reporting, and Verification (MRV) processes
- Security, fraud detection, and system integrity
- Analytics, benchmarking, and service improvement

Where LA10T processes personal data on behalf of enterprise clients or programme partners, LA10T may act as a data processor, and such processing may be governed by a separate Data Processing Addendum (DPA).

Where cross-border transfers occur, LA10T will take reasonable steps to ensure that such data is protected in accordance with applicable legal requirements.

Users and Affiliated Partners are responsible for ensuring that any personal data submitted to the Platform has been collected and shared in compliance with applicable data protection laws.

23. App Store & Google Play Acknowledgements

Apple App Store & Google Play Store

If you download or access the Platform through the Apple App Store or Google Play Store:

- This Agreement is concluded between you and LA10T and not with Apple Inc. or Google LLC.
- Apple & Google is not responsible for the Platform or its content and has no obligation whatsoever to furnish any maintenance or support services with respect to the Platform.
- Apple & Google is not responsible for addressing any claims by you or any third party relating to the Platform or your possession and use of the Platform.
- Apple & Google or its subsidiaries are third-party beneficiaries of this Agreement and, upon your acceptance of these Terms, Apple & Google shall have the right to enforce this Agreement against you as a third-party beneficiary.

24. Governing Law and Jurisdiction

Malaysia Users

This Agreement and any dispute arising out of or in connection with the Platform shall be governed by and construed in accordance with the laws of Malaysia, without regard to its conflict of law principles.

The courts of Malaysia shall have exclusive jurisdiction to resolve any disputes arising from or relating to this Agreement or the use of the Platform.

International Users

If you access or use the Platform from outside Malaysia, you acknowledge that the Platform is operated from Malaysia. Unless otherwise required by mandatory laws of your jurisdiction, this Agreement shall continue to be governed by the laws of Malaysia.

Nothing in this clause shall deprive users of the protection of any mandatory provisions of consumer protection laws in their country of residence, where applicable.

25. Changes to Terms

LA10T reserves the right to modify or update these Terms & Conditions from time to time to reflect changes in the Platform, applicable laws, regulatory requirements or business practices.

Where changes are material, LA10T will make reasonable efforts to provide notice through the Platform or other appropriate communication channels. The updated Terms will become effective upon publication or on the effective date stated.

Your continued access to or use of the Platform after the effective date of any revised Terms constitutes your acceptance of the updated Terms. If you do not agree to the revised Terms, you must discontinue use of the Platform.

26. Contact Information

For enquiries relating to these Terms & Conditions, the Disclaimer or the Platform, you may contact LA10T through its official support channels as published on the Platform.

Where required for legal or regulatory purposes, formal notices may be submitted in writing to the contact details specified on the Platform or such other address as LA10T may designate from time to time.

LA10T will use reasonable efforts to respond to enquiries within a commercially reasonable timeframe.

27. Interpretation & Hierarchy of Terms

These Platform Terms form part of a modular contractual framework governing use of the LA10T ecosystem.

Additional module-specific terms may apply, including:

- Rewards Terms and Conditions
- Marketplace Partner Terms
- Ambassador Programme Terms
- Acceptable Use Policy
- Privacy Policy
- Cookie Policy
- Enterprise or government deployment agreements

In the event of any inconsistency:

- Module-specific terms shall prevail in respect of the relevant module;
- Enterprise agreements shall prevail where expressly stated;
- These Platform Terms shall apply in all other respects.

28. No Fiduciary or Advisory Relationship

Nothing in these Platform Terms creates:

- A fiduciary, trustee or custodial relationship;
- A financial, investment or regulatory advisory relationship;
- An agency, partnership, joint venture, or employment relationship.

LA10T does not provide financial, environmental compliance, or carbon accounting advice.

Participation in the Platform is voluntary and undertaken at the user's own discretion.

29. No Carbon Registry or Trading Platform

LA10T does not operate as:

- A carbon credit registry;
- A voluntary carbon market operator;
- A compliance emissions trading platform;
- A regulated carbon offset issuer.

EcoCoin and Platform outputs do not constitute certified emission reductions, tradable carbon credits, or compliance-grade carbon instruments.

30. Regulatory Reclassification

If any regulator determines that any element of the Platform is subject to licensing or registration requirements, LA10T reserves the right to modify, suspend or discontinue the relevant functionality.

31. Contact

For enquiries relating to these Terms & Conditions, the Privacy Policy, the Disclaimer or use of the Platform, you may contact LA10T through the official support channels published on the Platform.

Where required for legal, regulatory or formal notice purposes, written communications may be submitted to the contact details designated on the Platform or to such updated address as LA10T may specify from time to time.

LA10T will use reasonable efforts to respond to enquiries within a commercially reasonable timeframe.